

St. Luke's Treasure Valley Nursing Strategic Plan 2011-2013

Pillar: Service

Provide a superior and coordinated patient-centered health care experience in all settings

Nursing Goals:

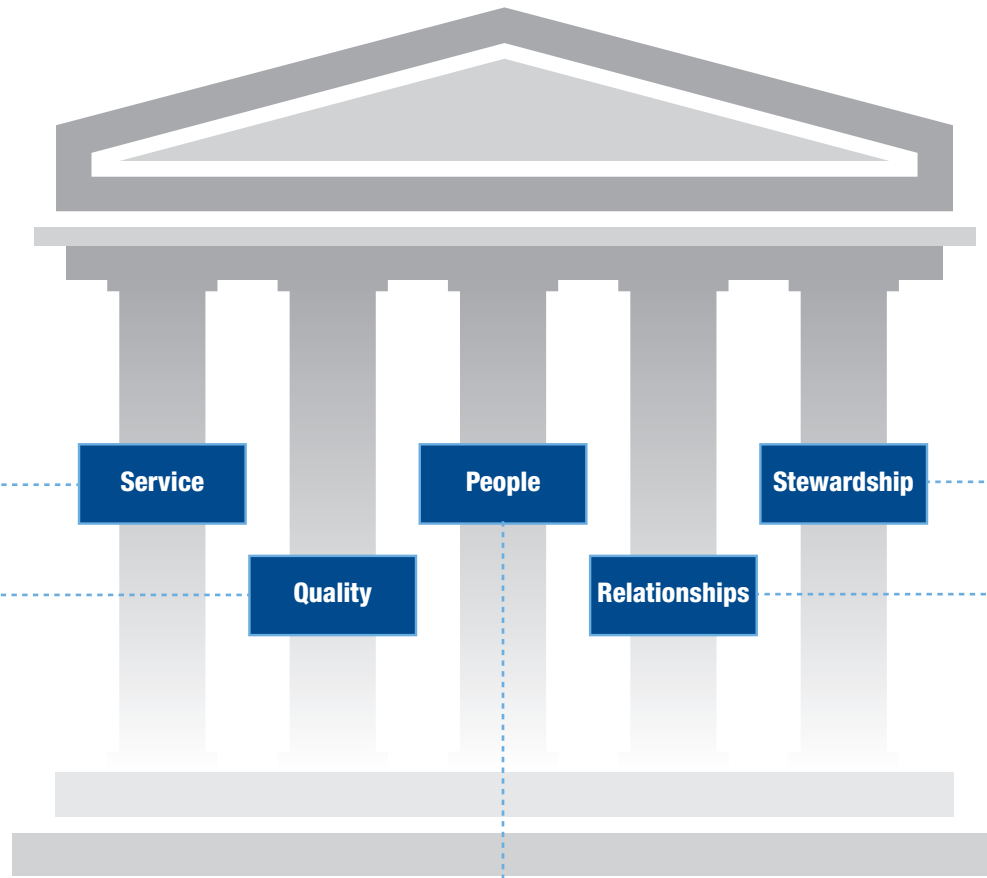
- Transform the patient experience through Relationship-based Care
- Improve our effectiveness to respond, listen, and explain
- Implement AIDET at all sites/settings
- Improve the patient experience through standardized service tactics
- Establish consistent nursing roles through standardization

Pillar: Quality

Provide a reliable and safe patient/family-centered health care experience in all settings

Nursing Goals:

- Engage nursing in practice and documentation oversight through Nursing Peer Review
- Create the Center for Nursing Evidence-based Practice, Research, and Innovation and expand nursing participation in research at all levels
- Standardize nursing operating systems and patient flow using Lean tools and methodology
- Improve coordination of care across disciplines
- Prevent hospital acquired infections through impeccable hand hygiene



Pillar: People

Improve St. Luke's image as a place to work and the preferred practice location for physicians

Nursing Goals:

- Reduce employee injury and improve patient safety by implementing a safe patient handling program
- Increase direct care RN workforce commitment
- Keep experienced nurses engaged by implementing a "Wisdom at Work" pilot project
- Address IOM report and Magnet expectations regarding BSN% through advancement and hiring practices

Pillar: Relationships

Ensure engagement of our physicians and providers

Nursing Goals:

- Pave the way for nurse practitioners to align privileges with scope of practice
- Improve physician/nurse relationships via collaborative care models
- Create a culture of safety across all disciplines through standardized tactics
- Integrate nursing initiatives to maximize synergies across the health system through shared governance and leadership

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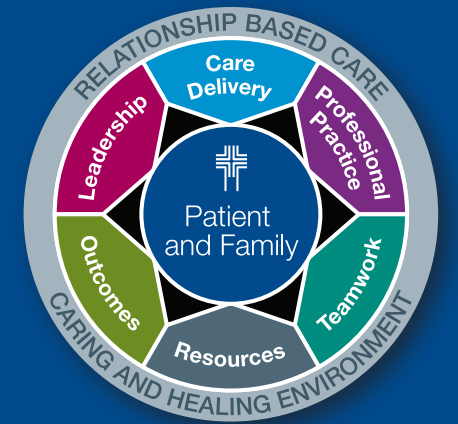


Pillar: Stewardship

Optimize and demonstrate the value of St. Luke's to the community we serve

Nursing Goals:

- Support effective care delivery models across care settings
- Achieve effective, high quality nurse staffing through current software and robust nursing workforce planning and management
- Develop a culture for philanthropy for nursing; build Nursing Excellence funds



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Nursing Vision and Professional Practice Model

Nursing Vision:

Professional nursing at St. Luke's is exemplified by a value-driven passion for patient-centered, holistic, and evidence-based innovative care in a collaborative setting.

Relationship-Based Care

is our Professional Practice Model. Patients and families experience exemplary patient care in an environment where co-workers care for themselves and each other. It is a culture, a model, a way of being. It is what we believe.

St. Luke's Values

"I CARE"

- Integrity
- Compassion
- Accountability
- Respect
- Excellence

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